

Ungdoms-kollegiet

Information Booklet



Ungdoms-kollegiet
Skovvej 20
6400 Sønderborg

The dormitory is smoke free

Introduction

With this information booklet, we would like to welcome you as a tenant at Ungdoms-kollegiet in Sønderborg.

The purpose of this booklet is to inform future tenants of all applicable matters concerning our accommodations.

This booklet contains a great deal of practical information. Therefore, we have divided this information into 3 main sections

- What you ought to know when moving in
- What you ought to know during your tenancy
- What you ought to know before moving out

In this booklet you will also find the applicable rules as well as an instruction manual for the radiator meter.

We recommend that you, as a future tenant, read the entire booklet. We remind you that you will be held responsible for any violation of the rules, even if you have not read them.

We remind you of our homepage where you will find further information, instructions (e.g. on how to use the phone) as well as the regulations of the different councils and associations etc.

We wish you a pleasant stay at Ungdoms-kollegiet.

Yours sincerely

KOLLEGIERNES KONTOR

Community expectations

The community

When you become a tenant at Ungdoms-kollegiet, you will automatically become part of a community of students.

It is, of course, your decision to what extent you wish to involve yourself in the community. It ranges from greeting your neighbours, to participating in the different social events such as the Christmas party, or maybe even arrange the events.

But you are part of the community in other ways also:

- You will (to some extent) get to know the people living around you – for the good as well as the bad.
- You will automatically (through the rent) help pay for any damages caused by vandalism, if those responsible for the damage are not found.
- You also help pay for communal facilities as well as events, even if you do not use the facilities or participate in the events.
- You are free to use all of the communal facilities available, such as internet access, network, party and guestroom etc.
- The tenants´ council and other councils are there for you and the other tenants. Their job is to strengthen the community spirit and to handle practical assignments.

Expectations

As a result of the above mentioned, your fellow tenants expect the following from you:

- You will do your best to keep down the expenses of Ungdoms-kollegiet. All tenants share the expenses through the rent.
- You will treat the communal facilities properly and clean up after yourself.
- You will do all you can to maintain a good study environment.
- You will participate in the voluntary work if you have the desire and time.
- You will give the social events your backing and make your tenancy more fun.
- You will be considerate of your fellow tenants; Limit loud music.
- You will greet any fellow tenant coming to your door, in a decent and respectful manner; it could be a council member coming to see if you would like to participate in an event, or the neighbour coming to welcome you to the community.

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Addresses and phone numbers

Kollegiernes kontor -The office

The accommodations are administrated by Kollegiernes Kontor (the accommodation office)
Skovvej 20, 6400 Sønderborg (by Ungdoms-kollegiet)

Phone no.: 74 42 48 49

E-mail: kontor@k64.dk

Office hours:

Monday 8:00 – 2:00

Tuesday/Wednesday 11:00 – 3:00

Thursday: 11:00 – 5:00

Friday 10:00 – 12:00

(Closed during weekends)

Emergency line

In case of emergencies outside of work hours:

Emergency line: 30 63 49 05

What you ought to know before moving in

Damage and defects

When you pick-up the keys for the accommodation you will receive a link per email with a login to where you can inform about any errors or damage in the accommodation.

At the same time you will also receive an invitation to a “moving-in-inspection”, which means that your janitor will come to your room and together with you checks that everything is OK in your accommodation.

This inspection will take place approx. 14 days after you moved in. Please make sure to be at home on the given day and time – alternatively, contact your janitor directly to re-schedule.

Upgrading/changes

If you find that your apartment or the furniture and equipment require an upgrading, please contact the accommodation office. Without prior obtained written permission from the office, it is prohibited to upgrade or make any changes (e.g. painting) to the above mentioned. Please see the back of your tenancy agreement for further information (general regulations).

Insurance

The buildings and the furniture and equipment are insured. The insurance does not cover the tenants’ personal valuables. We therefore strongly recommend that you take out house contents insurance, if you do not already have one, or if you are not covered by your parents’ insurance.

Rent

The rent is paid in advance on a monthly basis. The rent is due by the 1st work day in a month. Postponement will only be given in exceptional circumstances and with compelling reason, and **only** after obtaining permission in writing from the accommodation office. Failure to pay the rent will result in the loss of your right of occupation.

Failure to pay the rent on time will result in a fee.

Ungdoms-kollegiet is affiliated with “Betalings-Service” (BS). ”Betalings-service” is a service provided by the commercial banks. If you register, they will automatically withdraw a given amount from your account and pay your rent, on a given date, every month.

Please notice that you have to register by the 3rd day of a month, in order for the service to be effective the following month.

If you do not wish to use PBS, you will receive an in payment form applicable in all commercial banks in Denmark. Please notify the accommodation office immediately, if you do not receive an in payment form.

The accounting year of Ungdoms-kollegiet follows the school year. Normally the rent is adjusted every year by the 1st of august, subject to 3 months notice. (Adjustments of power and heating prices may be effectuated all year round, subject to 1 month notice).

Your apartment and the furniture and equipment

Furniture and equipment:

The unfurnished accommodations are equipped with the following:

- Window blinds/curtains
- Shower curtain
- 1 Coat rack
- 1 wardrobe closet
- 1 Bathroom shelf
- 1 Mirror
- Smoke detector
- 1 Lamp and 2 base mounted lamps

Apart from the above mentioned the furnished accommodations which share kitchen, are also furnished with the following:

- 1 sofa bed
- 1 chair
- 1 desk chair
- 1 desk
- 1 coffee table
- 1 desk lamp
- 1 freezer/refrigerator
- 1 wardrobe in the hallway

Due to the lack of depots, it is not possible to store the furniture from the furnished apartments.

The 2-room/1-room accommodations with separate kitchens are equipped with the following

- Window blinds/curtains
- Shower curtain
- 1 Coat racks
- 2 Lamps and 3 base mounted lamps
- Kitchen cabinets and wardrobe closets
- 1 Bathroom shelf
- 2 double wardrobes in the hallway in the 2 room app.
- Smoke detector
- Cooking range
- Freezer/refrigerator
- Mirror:
- 1 double wardrobes in the hallway In the 1-room app.

Special conditions:

- The single-room accommodations may only be occupied by **one** tenant.
- 2-room accommodations may only be occupied by max. 2 adults.
- In the case of multiple- room accommodations, the tenancy ends if one of the tenants moves out of the accommodation
- It is not permitted to keep domestic animals.

What you ought to know during your tenancy

Media / communication / information

Mail boxes and notice boards

Mail boxes (use the apartment key) and notice boards are situated in each stairway. The apartment number is indicated on the mailbox.

Please turn in any incorrect delivered mail to the office.

If you want to read advertisements, please find it in the boxes marked “Reklamer/Adverts”.

Data network

All apartments are equipped with a socket which makes it possible to plug and to link up a computer.

The data network includes the Internet. All tenants may link up their computer to the data network. The cost of using the data network is included in the rent, it is therefore “free of charge” to use these facilities.

Antennas/satellite dishes

Antennas/satellite dishes and the like are prohibited.

Overall information concerning the apartments

New keys for all main doors.

You have received key chips.

For unlocking the doors, please hold the chip close to the panel and use the door handle to open the door.

If you expect visitors, please use the door app to open for your guests. Read more about the door app at the homepage www.kk.k64.dk.

Cleaning

The cleaning of the accommodation lies with the tenant.

Wall decorations

The list placed in the joint between the ceiling and the walls is designed so that suspension hooks (z-hooks) for pictures and the like will fit it.

Power relay, light bulbs, and strip lights

The fuse box and the electric meter are situated in the hall of each apartment. When power failure occurs, check the relay to see if it has switched off (normally the switches should be pushed up). If one of the main fuses blows (shared by several apartments), the fuse must be changed. The main fuses are found in the fuse boxes (use the apartment key) situated the following places:

The east and west wing: In the basement below the kitchens

The south wing: In the bike storage room in the basement

If you find any defects or faults to the lamps, switches or the like, please notify the office.

It is the tenants' responsibility to maintain light bulbs and the like.

Cable trays

It is prohibited to open the cable trays and electrical switches of the apartment/building.

Doors

In the 2-room app. You need to pull the handle upwards before the key/lock can be turned to lock the front door.

Lost keys

When moving in, all keys to the apartment will be handed over to the tenant.

Tenants may choose to deposit a key at the accommodation office. It is then possible to collect the key, if needed, but only within office hours.

If tenants need their door unlocked outside of office hours, they will have to contact a licensed locksmith at their own expense. Read more at the homepage.

Freezer/Refrigerator (defrosting)

For the sake of the lifetime of the freezer/refrigerator and the power consumption, it is important that you defrost the freezer in the refrigerator, when a layer of ice begins to form.

You can defrost the freezer by putting a container of boiling water in the freezer and then shut the door. The steam will then thaw the ice. **Do not** remove the ice with sharp or hard objects, as the freezer is easily damaged, when such objects are used.

Electric- and radiator meters

All apartments with separate kitchens are equipped with an electric meter as well as a radiator meter on every radiator. The tenants therefore have a great influence on the amount on their power and heating bill. Every month, tenants pay a fixed amount –“on account”-(included in the rent) for power and heating.

The electric meter indicates the total consumption from the time the meter was installed. The electric meter is not capable of indicating any other information than the total consumption. However, the radiator meter indicates a variety of information e.g. the date of the reading, last year's consumption etc.

The accounting year for the power- and heat consumption begins January 1st and ends December 31st. When tenants move out, or on the 31st of December - the end of the accounting year, your consumption will be balanced and settled via the rent in April. This means, that in April, your rent will either be higher or lower than normally, depending on whether you have had a higher or lower power- and heat consumption than estimated.

All meters have been sealed. The seal will be ruined if one tries to tamper with the meter. If the power- or heat consumption is below the average, with a marked difference, and the seal is found broken, the tenant will be held responsible. It is prohibited to cover up the meters.

An increase in the heat consumption may be caused by a defect thermostat. In such cases, please contact the janitor.

We strongly recommend tenants to read the meters on a regularly basis. If tenants keep a personal account over their power and heat consumption, the risk of “unpleasant surprises” will be minimized.

Radiators

Avoid placing furniture in front of the radiator, in order to allow the air to circulate. This will make it easier to regulate the heat with the use of the thermostat, without having to open the window.

Ventilation

It is important that the room is ventilated a couple of times every day. Ventilate the entire apartment for 3-5 min. It is especially important after taking a bath, cooking, or a good night's sleep. Do not hang clothes to dry in the accommodation. This will all help prevent damp damages. This will prevent damp damages. It is no use turning of the heat while ventilating, as the dry and warm air will be replaced with cold and damp air. It will then cost about twice as much energy, to warm up the apartment again after ventilating.

Water consumption.

Economize the use of hot water. Hot water is a large cost burden.

Please notify the janitor immediately if the tap is dripping, or if the toilet is running.

Bird feeding

Please avoid leaving bread etc. on the ground. It will attract mice, rats etc.

Smoking

At a tenants council meeting on April 18, 2018 the tenants decided the following:

You are not allowed to smoke in your accommodation, at your balcony or at common areas

You can smoke in the smoke shed at the premises and the common outdoor balconies

Garbage collection

Garbage collection is a large item of expenditure (and increasing) in the accounts of Ungdoms-kollegiet. To avoid increases in the rent, as a consequence of garbage collection, we strongly recommend the following:

Managing of Waste and Recycling at the dormitories in Sønderborg

At the area of all dormitories you will find containers where you can recycle your waste.

The containers for **garbage** are located in the garbage sheds.

The containers for **recycling waste** are located in enclosures at the area of the dormitory. And are clearly marked with yellow signs.

Recycling waste and garbage will be divided into 2 categories:

1. **Garbage:**

- Wrapping plastic (not clean) / Polystyrene / Gift wrapping paper / Juice cartons
- Cartons containing dairy products / Food / Cardboard boxes for pizza
- Plastic contaminated with food

2. **Recycling waste:**

- Paper / newspapers and advertisements; Magazines / Newspapers / Advertisements
- Cardboard and plastic wrapping
- Cardboard (clean) / Cardboard boxes (empty and separated) / Plastic carrier bags (empty)
- Wrapping for non food
- Cans and metal parts
- Iron / Preservation cans (clean) / Cutlery of metal /Bottles, glass, and plastic packaging
- Bottles of plastic without danger labels / Packaging plastic (clean) / Bottles from wine and juice
- Glass from food (rinsed and cleaned) / Plastic bottles
- Batteries must be put in separate boxes for batteries

Recycling centre for larges items:

The below-mentioned items you must bring to a recycling depot yourself.

- Furniture
- Cupboards/closets / Tables / Chairs / Mattresses / Beds / Other large items
- Electrical items
- Radio / TV / DVD player and computer equipment / Electric tools (drilling machine, electric screwdriver etc.)
- Battery powered toys / Flourescent tubes / energy saving light bulbs
- Light emitting diode / halogen bulbs

Addresses:

Nørrekobbel 7, 6400 Sønderborg (close to shopping center Bilka)

Foldager 1, 6400 Sønderborg.

For further information regarding opening hours at recycling centres for large items, please check here:

www.sonfor.dk

Medicin leftovers, medicin packaging and canulas must be handed in at a pharmacy.

In case of fire; Safety directions, equipment etc.

Fire safety directions in the case of fire

1. Start the fire alarm situated in the hallways. Break the glass and push the button.
2. Call the fire-fighting service. Dial 112
3. Notify the emergency no.: 30 63 49 05
4. Start putting out the fire if it possible without taking any safety risk.

If the fire alarm sounds

If the fire alarm sounds (a very loud continuous bell tone) leave the building immediately. If it is impossible to leave the building due to smoke/fire in the hallway/staircase, remain in your apartment.

Keep all doors closed, but not locked – this also applies if you leave the building.

The outer doors (in the hallways as well as to the outside) must be kept closed. This will prevent the fire from blazing.

Regularly testing of the fire alarms

To ensure that the fire alarms are working properly, they are tested the first Wednesday of every month between 10:00am and 12:00am

During the test, you will hear several loud short sounds.

Escape route

According to the fire safety division, it is prohibited to place anything in the hallways and staircases, as these are used as escape routes.

Fire doors

Doors equipped with a door closer, a spring devise, or another type of self-closing devise, may not, under any circumstances be held open; either by obstructing the closing devise or keeping the door open with e.g. a wedge.

Misuse of the fire alarms and -extinguishers

Improper use of the fire alarms/extinguishers will result in police notification.

When the fire alarm goes of, only members of the staff can shut it off. In the case of misuse, the alarm might not be shut off immediately.

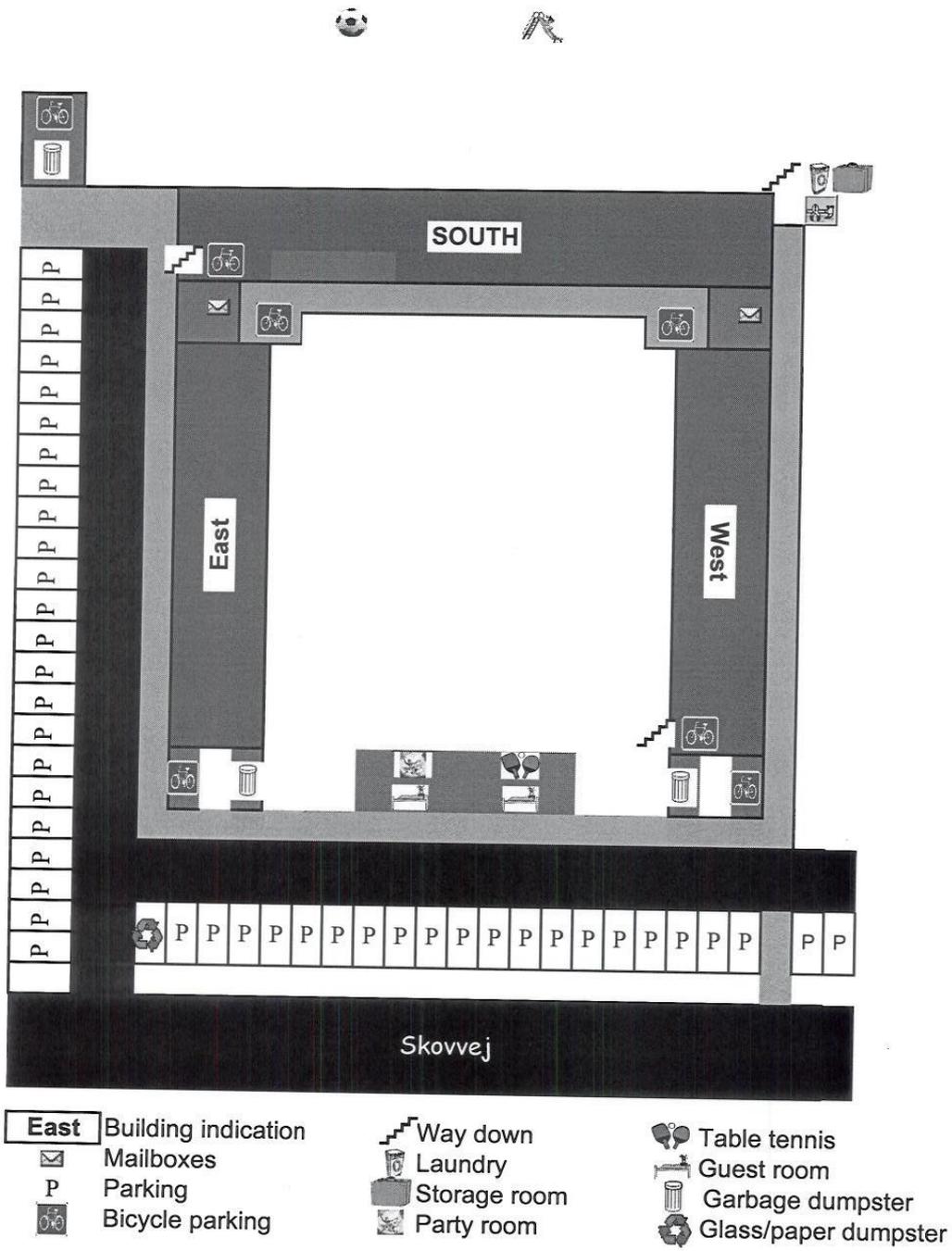
Smoke detector (in all apartments)

The smoke detector must never be removed or dismantled.

You must make sure that the smoke detector is working. Test it once in a while by pushing the test button at the smoke detector.

The smoke detector is monitored and will send a signal to ISTA if the smoke detector is subject to vandalism or misuse. And the tenant will be charged for any repair or re-mounting.

Key map



Communal facilities

The laundry

The laundry is situated in the basement under the south wing. In the laundry are placed 3 washing machines and 2 driers. An adjoining room is made into a drying room. Use the laundry chip, which you received when moving in, to enter the laundry and to start the machines. The payment is charged every month via the rent. See prices at our homepage.

When you move in you will receive chips, which you need to activate in order to do your laundry in the laundry room at the dormitory. The bill for laundry will be added your ordinary rent each month. Prices for the laundry is announced at our homepage. Washing powder and softener will automatically be added – so please do not add this yourself. You can choose not to have the softener added your clothes.

Please be aware that if you loose your chip it might be misused by other persons. And you will be held responsible for any use of your laundry chip. Therefore, we advise you to contact Kollegiernes Kontor immediately, so that the chip can be blocked. Please also read at our homepage www.k64.dk regarding further information about laundry. Any guidance and rules regarding laundry machines must be followed.

Each washing machine has a dosage system installed. The system automatically supplies the machine with detergent and fabric softener.

Party room

It is possible for the tenants to use the party room and the belonging kitchen.

Please contact the person in charge in the tenants´ council for information on prices and booking.

Guest rooms

Ungdoms-kollegiet has 2 guestrooms, situated in the “fælleshus”(the north wing) that tenants can rent. The rooms have separate kitchen and bathroom, and are furnished with a table, a chair, a wardrobe closet, two beds, duvets, and pillows. Guests must **always** bring their own bedding. If a sleeping bag is used, guests must use bed sheets as a minimum.

The room must be cleaned before departure and left in the same condition as it was upon arrival.

Please contact Kollegiernes Kontor <http://kk.k64.dk/en> or phone +45 7442 4849 for information on prices and booking.

Communal kitchens

A communal kitchen (for the apartments without separate kitchen) is situated on each floor of the east and west wing. The door to the kitchen and the kitchen cabinets can only be opened with the keys of the respective floor. The cleaning of the kitchens and the furniture and equipment in the kitchens lies with the tenants.

Each kitchen is equipped with the following:

Kitchen cabinets

there is 1 lockable kitchen cabinet for each tenant on the floor (the apartment number is indicated on the door of the cabinet).

2 Communal cabinets

for the storage of communal equipment, if any, purchased by the tenants of the respective floor (Pots and pans, cutlery, plates, etc.).

2 Cooking ranges

Must be whipped and cleaned after use (do not use any objects which might scratch or otherwise damage the cooking range).

Joint activities

Each floor might have different joint activities such as cooking club, newspaper subscription, etc.

Table Tennis

It is possible to play table tennis in the “fælleshus” (the north wing). Please contact the person in charge in the tenants’ council for the key.

Fitness

Fitness area is located in ground floor in the “fælleshus” (the north wing)..

Work shop

A work shop is situated in the basement of the west wing (use the apartment key to enter).

Bicycles and mopeds

Bicycle storage sheds are situated at the east- and west wing. Use your chip or key to enter the bike sheds or the basements. Bicycles and mopeds that are placed elsewhere than the above-mentioned bike racks and bike sheds, will be removed without further warning. Twice a year bike racks and sheds will be cleared, and you will be advised prior to the clearing. Please mount the tag with room No. at your bike as described in the binder you received when moving in – alternatively, you can contact Kollegiernes Kontor and receive further tags.

Car parking

Parking is only permitted in the parking grounds. Access ramps to the pavement must be kept clear at all times.

Outdoor areas

There are picnic tables in the grassy areas. A beach volley ground is placed behind the south wing.

Football ground/playground

Is situated in the grassy area between Ungdomskollegiet and Sønderkovkollegiet.

Damages/defects to the communal facilities

When using the communal facilities and the outdoor facilities we request that tenants return/leave the facilities in a tidy and decent order. Please notify the accommodation office immediately of any damages or defects to facilities. Please attach a note to the facility, stating that the damage/defect has been notified the office, so other tenants

The tenants’ council

The purpose of the tenants’ council is to safeguard the interests of the tenants. The council has a say in the way Ungdoms-kollegiet is run, according to the rules laid down by the National agency for enterprise and construction. The council also has a say in social and cultural activities.

The tenants’ council also ensure that the house regulations are followed, and solve practical problems at Ungdoms-kollegiet.

On the notice board, or on the homepage of Ungdoms-kollegiet, you can find the relevant information on the members of the tenants’ council.

The tenants’ council can appoint various committees to take care of the different tasks at Ungdoms-kollegiet

What you ought to know before moving out

Termination of tenancy contract

Termination must be made online at <http://kk.k64.dk/da/> - with minimum 6 weeks of notice to the 1st in a month or 8 weeks of notice to the 15th in a month.

Immediately after your termination you will receive a confirmation of your termination and a checklist of what you must do in your accommodation in order to move out of the accommodation.

The accommodation must be vacated no later than 7 workdays before the date of re-letting.

Finishing, terminating or changing education

Tenants must notify the accommodation office immediately, when finishing, terminating or beginning a new education. The accommodation must be vacated no later than 3 months after finishing or terminating the education, at the latest.

The accommodation office regularly check tenants' educational circumstances.

Subletting the accommodation

Only with a prior obtained permission in writing from the accommodation office, are tenants permitted to sublet or lend out the accommodation.

Settlement of the heat- and power consumption

If tenants move out on other dates than the 31st of December (the last day of the accounting year), a fee is charged for the settlement of the heat- and power consumption.

Refund of the deposit

The cost of correcting any damages/defects not caused by ordinary wear and tear will be withdrawn from the deposit. The deposit will be send to the tenant approx. 6 after the date of release of the accommodation. (The last day of your tenancy period, or the first day of a new tenancy period, if the accommodation is rented out to a new tenant).

Remember to inform the accommodation office of your new address. We also remind you to notify the mail services and the "folkeregister" of your move.

Making the accommodation ready for move out

Inspection of the accommodation

Before the inspection, the accommodation must be cleared and cleaned. It is the tenant's responsibility to clean the accommodation. If the accommodation is not cleaned at the time of the inspection, the cost of getting the accommodation cleaned will be withdrawn from the deposit.

We recommend that tenants are present at the inspection of the accommodation. Appointments are made with the accommodation office or the janitor. It is not possible to set appointments for inspections during weekends or outside of work hours.

If tenants do not wish to be present at the inspection, the janitor will go through with the inspection alone.

Keys, chips, and bike tag

All keys, chips, and bike tags received when moving in must be handed over to the janitor at the final inspection of your accommodation. If you do not participate in the final inspection, make sure to hand in the keys, chips, and binder in due time to Kollegiernes Kontor. Locks will be changed at your expenses if you do not hand in keys, chips or binder when you vacate the accommodation.

Handing in keys, chips or bike tags later than agreed a fee will be deducted from your deposit.

Painting the walls

The accommodation must appear to be newly painted when you vacate.

The paint job must be made by a professional painting company. For further information, please contact the janitor.

The examination period.

During periods of exams, please make sure to show extra consideration for your neighbours, as regards all kind of noise. However, you need to respect your neighbours all year and follow the house rules of each dormitory.

Heat meter

User Manual

The meter on the radiator is an electronic heat allocation meter that registers the heat emitted by the radiator

The meters on the radiators automatically detect heat consumption from the last billing period.

The meter shows the radiator heat given very accurately.

Error

The meter contains a number of safety factors. If the meter is damaged or otherwise “disturbed”, the display will show [ERROR] (flashing).

Do not attempt to tamper with the meter.

Howe the Heating Meter works

The meter on the radiator measures two temperatures:

- The room temperature (start sensor)
- Radiator temperature

The following conditions apply to the meter's measurement:

- The meter only starts when the radiator is more than 25° C
- Before the meter starts measuring the heat of the radiator, the radiator, however, must be 3° C warmer than the room temperature
- If the radiator temperature is 30° C and above, the meter measures regardless of the room temperature

Please be aware of the following if the radiator is below 30° C:

- The meter only counts if the radiator is 3° C warmer than room temperature.

This means that measures will not be made, if you have a different kind of heating than radiators (e.g. a fan heater - this device must be located so that the radiator temperature does not exceed 30° C)

- In apartments with much solar radiation following may occur: If the room temperature is very high for a very long time due to sunshine, the radiator will get warmed up. The when the sun disappears, the air will be cooled down faster than the radiator. In this situation the radiator might get more than 3° C warmer than the air, and the meter will start measuring the heat

- The main problem regarding measuring extreme solar radiation might occur in June, July, and August. The problem can be solved by venting the accommodation on the days when there is an unusual amount

of solar radiation.

Please be aware of the following if the radiator is above 30° C:

If the radiator is more than 30° C, measurements will be made regardless of the room temperature.

This is to avoid possible cheating with the measurement of heat.

Heating is not closed during Summer.

The heating system is connected to a sensor, which registers the outside temperature.

If the outside temperature increases, the heating system closes the central heating pump - and therefore you cannot regulate your heaters.